

DISCRIMINATION IS AGAINST THE LAW

SouthEast Eye Specialists complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SouthEast Eye Specialists does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

SouthEast Eye Specialists provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats, other formats)

and provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, you may contact: **Kalina Patel, Compliance Manager**

If you believe that SouthEast Eye Specialists has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with:

Kalina Patel, Compliance Manager
7268 Jarnigan Rd, Suite 200
Chattanooga, TN 37421
Phone: 423-508-7337
Email: kpatel@southeasteye.com

You can file a grievance in person, by mail, fax, or email. If you need help with the process of filing a grievance, our Practice Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights as follows:

- Electronically through the Office for Civil Rights Complaint Portal, available at:
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- By mail at:
U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F HHH Building
Washington, DC 20201
- By phone at 1-800-368-1019; 800-537-7697 (TDD)

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>